



Dear Valued Customer,

**Re: Northern RV COVID-19 Update**

Northern RV is currently trading and will do so until advised otherwise in accordance with Government direction. NRV have followed the Australian COVID-19 guidelines to ensure the safety of our people, customers and wider community.

We will continue to focus on providing business continuity and an uninterrupted service to our existing customer base.

Caravan Repairs & Service

The NRV service workshop remains in operation, with designated areas to ensure a zero-contact RV drop off and pickup.

Deliveries to Caravan OEM's

NRV deliveries to our OEM customers remain unchanged, with strict adherence to social distancing guidelines.

Customer Onsite Plumbing Services

NRV customer onsite plumbing services remain unchanged, with strict adherence to social distancing guidelines and where we have been made aware, other customer specific requirements.

NRV Retail Store

The NRV retail store is open for business and strictly adhering to social distancing measures, including providing hand sanitiser, increased cleaning protocols and no cash transactions implemented.

Online Store

We also have our on-line store as an alternative to our retail store where deliveries can be accommodated.  
[www.northernrv.com.au](http://www.northernrv.com.au)

We thank-you for your support and wish you all health and safety as we work through these difficult times together.

Best regards,

*M. Larre*

Manny Larre

Chief Operating Officer